### HEALTH HUB A MODERN SOLUTION TO CARING FOR COMPLEX NEEDS

Chelsey Jeffrey HLTH 5300: Integrating Information Technology in Healthcare



### LAND ACKNOWLEGEMENT

I respectfully acknowledge that I reside in Edmonton, Alberta located on Treaty 6 Territory.

A traditional gathering place for many Indigenous people including the Cree, Metis, Blackfoot, Dene, Saulteaux, and Nakota Sioux

(Campus Tower, n.d)

### **"HOW DO PEOPLE MANAGE IF THEIR DAUGHTER ISN'T A NURSE?"**



Individual's with chronic disease and complex care needs require extensive supports.

Unfortunately, due to the constraints of the healthcare system, informal caregivers such as friends and family are required to take on much of the responsibilities.

(Canadian Institute for Health Information, 2020)

## SOME OF THE DATA



- at home (Pollock, et al., 2021)
- annually. (Gil-Hernandez, et al., 2024)
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 Medication management is one of the top stressors reported by caregivers supporting a palliative patient

• Studies on household caregiving reveal that 73.1% of adults receiving care experience a medication error

• 5% of these with errors result in serious consequence

# CASE STUDY

Carter is caring for his dad who has a terminal cancer diagnosis, it is his dad's wish to remain at home.

> His dad is reporting more pain and nausea this morning. He has already received his scheduled medications

Carter administers his dad's PRN (as needed) medications. He has a small amount of emesis prior to them taking effect

An hour later his dad is still reporting pain and nausea. Carter has no more medications left to administer

What does he do?



How Can Technology Help This Scenario?

# INTRODUCING





## HEALTH HUB

An at home vending machine that provides patients and caregivers access to a variety of necessary medications, including primed fluid lines and subcutaneous injections.

## **KEY BENEFITS**



#### Improved Access to Medication

- Secure storage with refrigeration
- Increases utilization of anticipatory prescribing



#### Access to subcutaneous medications

- Access to fluids and non-oral medication
- Reduces errors associated with incorrect dosing in syringes and sterility

### **KEY BENEFITS**



#### Increasing Safety and Communication

- Automatically syncs to patient Electronic Health Record (EHR)
- Alerts for potential errors and missed medications



#### Increasing Caregiver Decision Making

- Access to medication information
- Guidance for the use of Pro Re Nata (PRN) medication

### **CASE STUDY**

- the administration
- administration

 Carter is able to use the database to identify his father's symptoms and see other available medications to administer

• When Carter calls home care his team is able to see the doses dispensed and confirm

• The doctor can release the anticipatory medications from the vending machine for

## THANK YOU FOR YOUR ATTENTION





#### REFERENCES

Canadian Institute for Health Information., 1 in 3 unpaid caregivers in Canada are distressed. CIHI. (2020, August 6). https://www.cihi.ca/en/1-in-3-unpaid-caregivers-in-canada-are-distressed

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